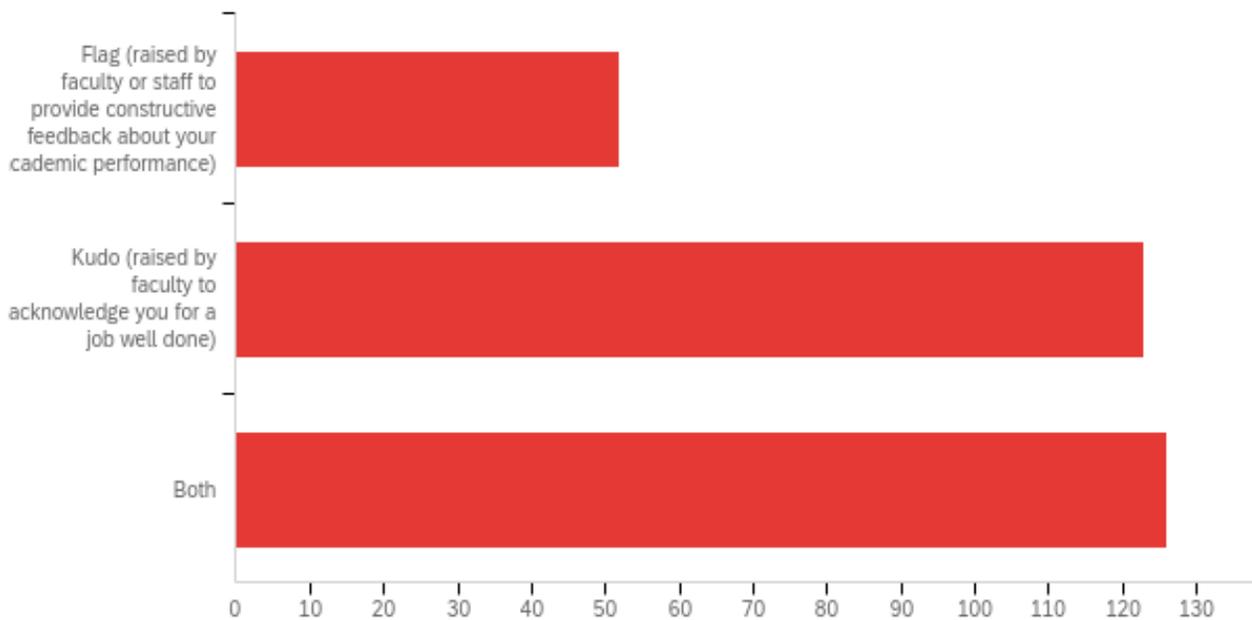


Spring '23 Starfish Student Satisfaction Survey

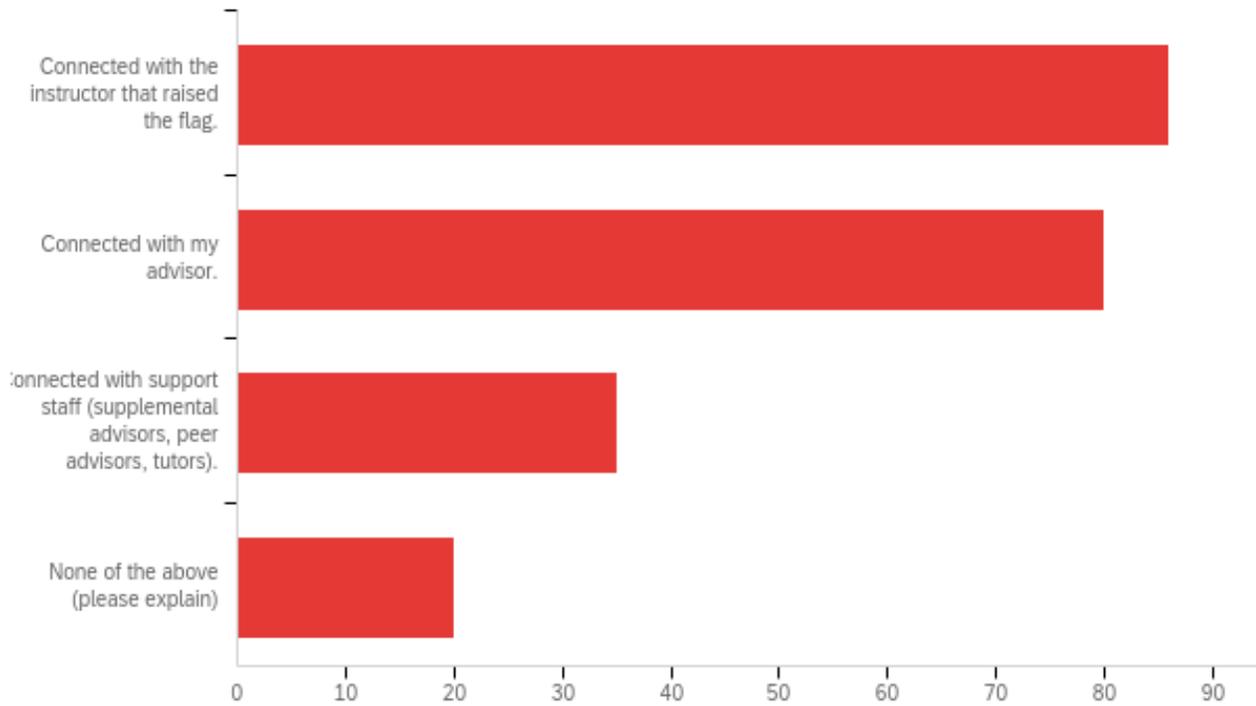
SUNY New Paltz students who received feedback through the Spring 2023 Student Academic Progress Survey were surveyed for their feedback by the Center for Student Success. 313 SUNY New Paltz students responded to the survey.

Question 1 - I received the following early alert via Starfish.



#	Answer	%	Count
1	Flag (raised by faculty or staff to provide constructive feedback about your academic performance)	17.28%	52
2	Kudo (raised by faculty to acknowledge you for a job well done)	40.86%	123
3	Both	41.86%	126
	Total	100%	301

Question 2 - After receiving a flag via Starfish, what did you do? (select all that apply)



#	Answer	%	Count
1	Connected with the instructor that raised the flag.	38.91%	86
2	Connected with my advisor.	36.20%	80
3	Connected with support staff (supplemental advisors, peer advisors, tutors).	15.84%	35
4	None of the above (please explain)	9.05%	20
	Total	100%	221

None of the above (please explain)

I will be contacting advisors and support staff soon

No need

Nothing

Nothing needed

I got it

Held a group study session

I didn't know what to do

Too shy, I usually do well so I decided to buckle down on my own

Disregarded email

didn't want to

didn't do anything, just feedback and grade updates

did not feel that it was necessary

the message didn't need a response

Corrected the issue that the flag was about

A lot of the flags came after I meet with my advisors for midterm evaluations, so I did nothing.

Clicked wrong button

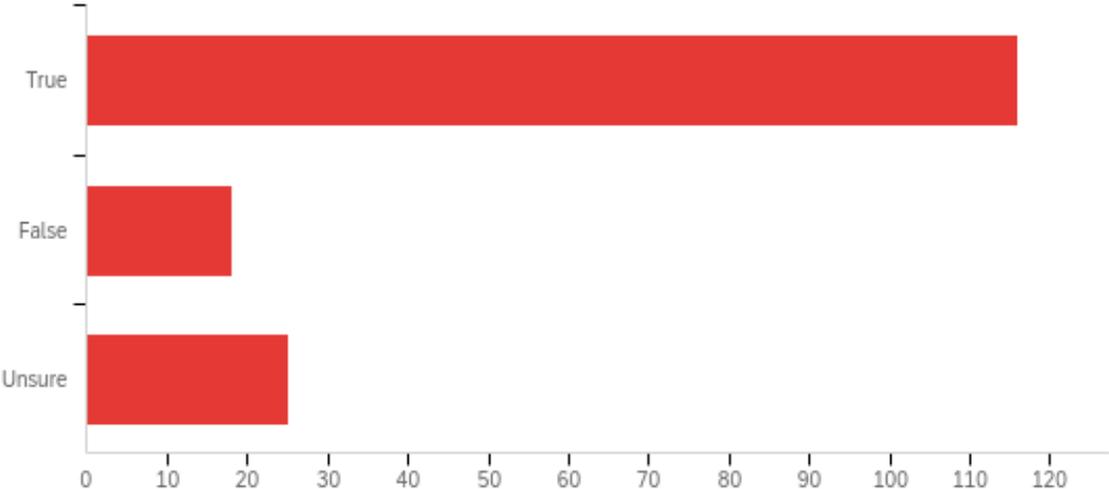
If my grade doesn't raise by the end of next week I will connect with my advisor

I feel like the flags sometimes don't show the true story about how your doing in a class because if you do bad on one exam you still have opportunities in the future to do better. I'm basically saying it's not over until it's over.

I don't think I've received a "flag". Only notifications for example my mid-semester grades.

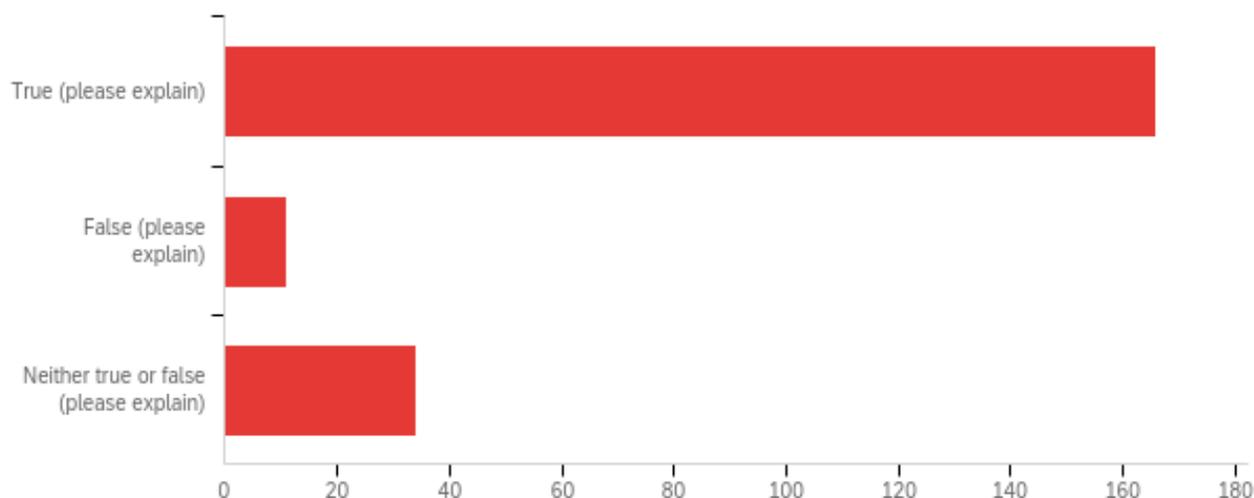
What is this

Question 3 - After receiving a flag via Starfish, I was contacted by an advisor and/or support staff.



#	Answer	%	Count
1	True	72.96%	116
2	False	11.32%	18
3	Unsure	15.72%	25
	Total	100%	159

Question 5 - The feedback (flag/kudo/both) I received from my instructor via Starfish was helpful and informative.



#	Answer	%	Count
1	True (please explain)	78.67%	166
2	False (please explain)	5.21%	11
3	Neither true or false (please explain)	16.11%	34
	Total	100%	211

True (please explain)

I was able to be made aware of things that need to be changed in order to continue to have a good grade.

It let me know I was making progress

It let me know that I was on track with my work, and that I should keep doing exactly what I'm doing.

gives me feedback on how to proceed

They told me I got a B in crime and society

Helped inform academic standing.

Yes, I had a better understanding of my current grade and it felt nice to be celebrated for my academic work

Yes because it told me to go to tutoring

My advisor and I came up with a plan of action for when I received a flag and we praised myself with encouraging words for the kudos. It's sometimes hard to stay on track and maintain a positive outlook. The starfish feedback keep me on track.

because it made me want to continue to do good in my school work.

Let me know how I was doing even if there are no grades put in!

It made me realize where I stood in that class, which was good to know. It helped me realize that I had to get on top on my work.

It was helpful because it gave me a sense of how I'm doing so far in the class because I can't see my average on brightspace

it allowed me to see my progress and how well I am doing

helped understand my academic standing

It told me what I had to do to fix my grades.

I now know what I do good at and what I need to work harder at.

It gave me a better idea of where I stand with the class

It helped me get back on track with my studying

Helped me strategized how to get back on track

Very nice

It was very informative

Email warning to hand in my work

im aware of my grades and can now do something about it

It gave me an overview of everything I have done and what I could improve on

Good

Good to know where i stand

Let me know how my standing was in the class and encouraged me

Highlighted exactly what was missing

i was unsure as to why I got flagged but with my professor, he was able to answer why it was the case and how I can fix it

this helped me understand where I stood academically in the class

Nice to know I'm doing a good job

The feedback was helpful because it let me know where I was in all my classes and that I didn't have to worry about my grade.

very helpful

It helped me know that I was on the right track with my studies.

Yes, it included details of things I've done great

Yes it was helpful and helped me get advice from my professor during office hours

She explained the problem and ways to fix it

It helped me understand my position in the class

Told me when I was and how to fix it

It was helpful / informative because it helps me to know where I'm at grade wise in the semester and helps me understand what I need to do to meet my GPA goal for the semester.

It was constructive

It encouraged me the I'm on the right track

The kudos showed me that i have a good standing in class. The flag showed me that i needed to reach out for more help.

It was nice to know that I was in well standings in the class

My advisor sent me information that allowed me to find solutions and move forward.

It allowed me to see which classes I was struggling in as well as the classes that I was doing good in

I was emailed quickly and we came up with a solution.

It gave me more motivation seeing that my professors saw how hard I was working. It also gave me tips on how to study and other ways to improve my grade

Good

It allows me to continue trying and keeping up with my work, it's like a recognition for staying on top of my work

my advisor guided me to erase that flag

it helped me feel like i was doing good in my class and that i was acknowledged

Explained what is needed to pass

Informed me I was doing well

My advisor offered help and immediately organized a meeting which made me feel very supported. Also the instructor directly pointed out what the issue was which made it easy to solve.

made me aware of my grade

straightforward information

they told me where i excelling

I was able to see how I was doing in each class

it raised security

Told me what I could improve on.

It was nice to get positive feedback from my teachers

Acknowledged my hard work this semester.

It helped me feel more motivated and comfortable in my place in the course

all was true

It was helpful because it gave me the validation that i am doing well in their class so far

It was a good mid-semester explanation of my current grade.

They confirmed my placement in the classes. I knew I was struggling in math before the flag but it is good to remind me to keep making appointments with my instructor. Receiving a kudo is just a nice experience.

Allowed me to see what I needed to make up.

Yes, it's a good way to know that I am currently doing well in the class without having to get a progress report back. It's also helpful as a way to ensure that I keep my work ethic high

Helped steer me on track!

I received information on how to get extra help

it was informative

It was helpful to know that i was doing well in the course!

they said what i needed to do to help myself

It helped me understand where i was in the class and what I could do better in the future to do better

It allowed for me to know what my mid term grade was for a particular class

helpful

It helped me understand my progress in my classes

I received a mid-semester grade, which gave me confidence on my work.

It let me know where I stand in the class, and how I can begin to map out the remainder of the semester

It's helpful to see where the professor views my success in class, especially when there is no time for that feedback in class

updated me on alerts

It was helpful to know how I'm doing in classes

It helped me know where I stood in my classes, and to keep doing what I was doing

kept me up to date

Helpful because I could learn where my grade stands so far.

They told me what i was doing good in and what i needed to work on

Helped me know how I was doing in class, told me specific things to get grade up

If I hadn't been informed of my academic performance, I would have definitely been less inclined to receive support from others to boost my grades

It let me know that there was an area I was lacking in, and not getting enough credit for

It gave me a sense of excellence. Unless, of course, the teacher gives kudos to just anybody doing at least semi-well.

I did not know that major declaration hold existed and would not have solved the problem prior to registration otherwise

yes

Yes-my instructor told me my exact grade and what I could do to make it better.

i sometimes don't see the grade in bright space

Helped me understand what I had to do as well showed what I am doing (participation and office hours)

Yes, the kudo helped me to see that I was doing well in my classes and I was able to see my mid-semester grade which was helpful as not many grades are posted by my professors.

It was helpful in that it affirmed I was doing well in my classes.

It was helpful and motivating

I was reminded of my progress when I wasn't too sure myself

It let me know how I was doing in the class

I see that I am doing well in my classes

True because it allowed for me to see my feedback other than just a grade

Yes, it helped me realize what classes I was doing well in

They had me get help from another student to demonstrate it for me

Motivated me to keep the work up

Yes it will help me be a better student on my responsibilities

Let me know that I needed to have a conversation with my teacher because on my end my grades looked fine

It helps with motivation and for me to be aware of my progress.

Yes. Made me feel motivated.

It let me know my position in the course and a rough idea of what to expect

The flags and kudos gave me insight on what I had to fix in order to gain success in the class.

True because I knew I had to talk to my professor and try to get my grade up

It helped me with knowing what my performance is.

It was helpful because I can see my progress so far

They gave the essential feedback about my grade.

Although not the MOST helpful, I find that receiving a kudo reassures me as a student that I am doing well.

My instructor suggested for me to get help with the flag message which reminded me to go to tutoring. The kudos have also motivated to work hard.

she helped me work through my classes and plan a little bit for next semester.

i was notified i was in danger of failing and had time to fix that

It let me know where I stood in my classes.

it allowed me to see where I stood academically

Yes some of the feed back I recieved was super informative my teachers helped me understand certain things when it comes to grade

Helped me gage my standing in that class.

She explained what the flag was about, then gave options on how to work through it, as well as meeting times to talk about everything.

One flag was misleading, the other was legitimate.

Yes it was very helpful because they let me know where I was slacking so I could improve and gave me support to do so.

It was informative because I got to see how well I was doing in that class

I was happy to see I was doing well in my class!

I forgot about S/U if needed

I am doing well in the class so I felt it was valid and deserved that I got the kudos.

I didn't know my grade

It was helpful to an extent. It let me know I was doing good in the class rather than not knowing anything but didn't give any specifics.

Yes it was very helpful I knew what I was doing right

yes it was just that i was not doing well in the class which was accurate and to come to office hours

Heled me realize that I was missing assignments

The instructor gave me time out of their day to go over all extra help options and gave me the times for their office hours

Receiving a kudo always motivates me to keep doing good

it helped me to get track of my classes.

It allowed me to know my standing in the class.

The kudos was very nice. It reconfirmed that I've been doing the right things for my classes.

It gives me an idea of my progress in the course when I am not able to see my grade on brightspace

Its told me my grade and how to improve my lower grades

Gave feedback on what I needed to improve on.

Being on top of my work receiving nothing A's

The kudo that I got made me feel proud for a bit.

It was good to know

It helped me see how I was doing in classes where I don't have my full grade yet.

Yeah it made me feel pretty cool.

I get a mid-semester grade which is really helpful

mid-semester grades

It helps because I feel I could be doing bad in the class but the good grades I actually receive help me know that I'm doing better than I think

makes me feel that I am progressing in the class even when I think I'm not doing well enough.

It helped me to understand where i am in the process of the class.

Let me know how I was doing in the class and that my hard work was acknowledged

It helped me remain acciutable.

There was a miscommunication with one of teachers on an assignment causing the flag and I was able to talk with my teacher and fix the issue

it helped me know where i am in my grades

I work very hard in this class and I appreciated it being noticed

They help me work through everything and make sure I stay on the right track

Yes

I'm glad I was able to know where my standing was in the class.

It let me know how I was doing in my class and I could see what my professors thought I could be doing to do better

False (please explain)

I didnt get any feedback just the kudo. This isnt helpful considering that most of my professors who just gave the kudo have not input any grades on Brightspace. I strongly belive that if the professors expect an assignment from us at a specific time, the least they should be doing is giving us feedback or some kind of understanding of where we are academically.

It just told me my grade but no ways to improve or telling me what I am doing wrong.

no

only thing I saw was the grade not necessarily what needs to be fixed

The flag I received recommended that I drop the course, even though there is plenty of room for me to catch up. The instructor is dropping 5 low quiz scores as well, so I don't see how it will be impossible for me to pass.

Not really, my instructor left a comment with some blank criteria for my performance, (ex. " Percent of Final Grade Earned: 30 Attending Office Hours (Y or N)? Participating in class (Y or N)? Completed homework/class assignments (Y or N)?")

It was just "good job"

the flag didn't help because I already knew what was happening in that class, kudos dont help because there is no specific feedback, just "good job"

My teacher told me that I had a low exam score and that I was in danger of failing the class because of it but there's not much I can do to change that exam score so he should give me feedback on how to improve and not just tell me I might be failing because of one exam score.

There was no information along with it, just besides the kudos.

The grade I received was not accurate since there was still assignments and quizzes that were ungraded on brightspace.

Neither true or false (please explain)

It was feedback that I saw coming. Like I knew I was struggling in the class so I wasn't shocked

I literally have no idea

The red flag I received was wrong due to the instructor's insight on certain assignments. But problem was resolved.

What was discussed in private about my progress I, wasn't reflected and given reason to when the flag was raised

I got no feedback

It's good to know how the professor is monitoring progress in class but it's never very specific

regarded midterm grades

I knew I was doing well so it didn't really affect me.

I got feedback on how to explain myself better in my exams but she's not exactly the easiest teacher to please.

I'm not sure what it takes to get a "kudo," therefore I am not aware if it is similar to; "you're doing satisfactory" or "you're doing above and beyond satisfactory"

I knew where I stood in the class and I didn't do good on the first test, however the first test gets dropped so I wasn't worried about it, however it definitely pushed me to go to more tutoring and study more for the second test.

wasn't specific in anyway.

I felt neutral because it didn't explain why

I was aware of my grade and that one test grade gets dropped so it wasn't new news but if it wasn't raised maybe I would stay on my downward path

It allowed me to realize what I was doing bad at and can improve but also not many options are offered for me to get help

It was helpful in the sense that you know where you stand in the middle of the semester, but some professors just wrote the letter grade according to the midterm exam grade, but not considering other assignments/quizzes.

Unsure

It didn't really say anything

My grade went up two days later so it wasn't really relevant or accurate.

I can receive the same information from a grade.

It just said "Kudos", there was no further description or anything... Kinda pointless.

Although encouraging, repetitive messages.

I was told a letter grade of how well/poorly I was doing in my classes, however there was no further detail or explanation as to why I'm at that point.

Some professors did not put any mid-point grades or any advice. I even tried to reach out to my professors about office hours, and he hasn't gotten back to me.

They did the flag but did not follow up on it.

It just said I was doing good in class but nothing about how to improve

It was helpful to see my progress so that I could recognize classes I had to put extra effort into. However, many of my professors didn't indicate what percent of my grade had been completed or what assignments I received each grade for.

I am doing well in all my other classes but college algebra is not going well

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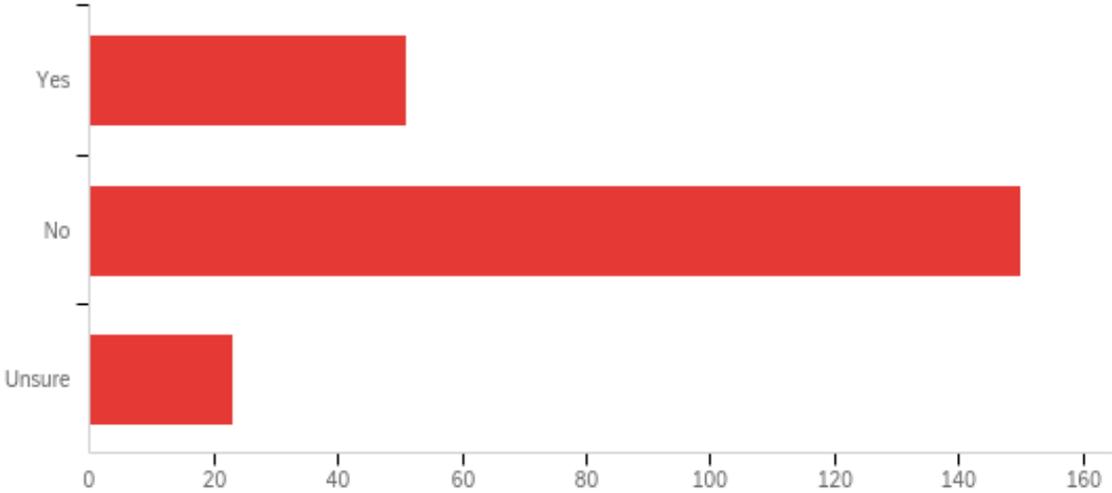
There wasn't much written, just the kudos

Receiving the kudo was nice since I know knew that I was doing well, but every time I received a flag, I already knew I was doing poorly. It sort of felt like it was being rubbed in

I was just told I did well, no criticism at all. However, it was motivating to see.

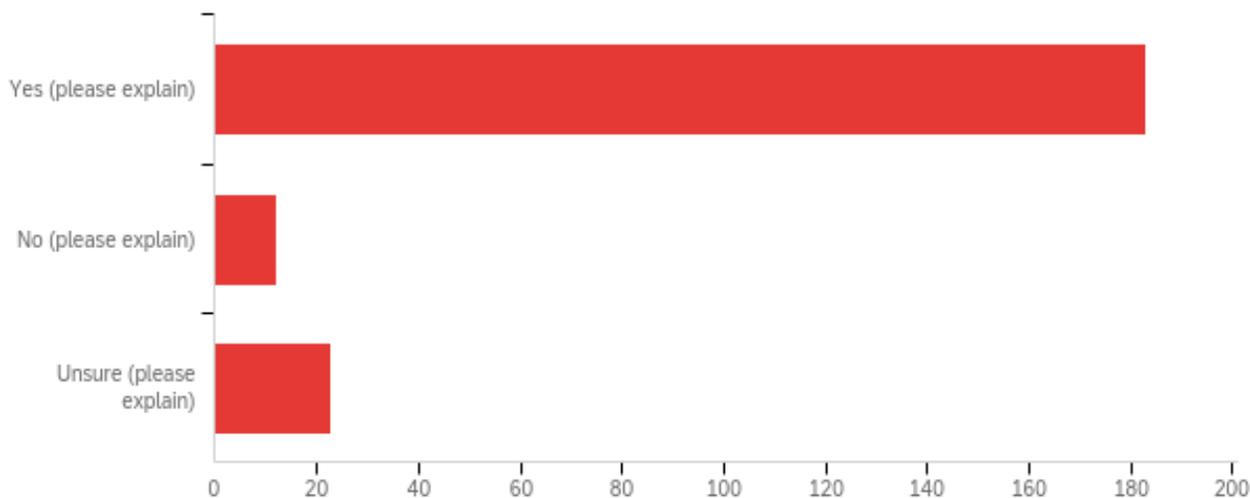
I don't know

Question 6 - Did you receive feedback (flag/kudo/both) via Starfish from ALL of your instructors?



#	Answer	%	Count
1	Yes	22.77%	51
2	No	66.96%	150
3	Unsure	10.27%	23
	Total	100%	224

Question 7 - Would it be helpful to receive feedback (flags/kudos/both) via Starfish from ALL of your instructors in the future?



#	Answer	%	Count
1	Yes (please explain)	83.94%	183
2	No (please explain)	5.50%	12
3	Unsure (please explain)	10.55%	23
	Total	100%	218

Yes (please explain)

It would be great because it's an awesome tool to monitor where your at

It is nice to know how you are doing in the course, and to receive that information mid way through the semester is helpful to know what you need to change moving forward.

let me know any issues so I can resolve them

I need to know if I'm doing good in my others classes

Yes because I do want to see mid semester where I stand rather than at the end of the semester.

Most of my professors don't have grades posted so I am unsure how I am doing in class

Receiving feedback from all instructors will help me see what classes I need to focus on more.

Having a better understanding of my academic standing would enlighten me on which classes I need to do better in/priotize.

yes because that lets me know what to do

I would like feedback from all instructors. It's important to know where I stand as the semester moves forward. The feedback can help me get back on track as well as maintaining.

It gives me an idea of how I'm doing in the class, and what I need to work on

because it will keep me connected with my teachers and the class itself.

I would love to know my standing

It lets you know how you're doing in the class and keeps you aware of if you might need to do extra work to get your grad eup.

Yes it would be so I can see how I'm doing in the class based on average

Yes because it would let me know my strengths and where I need to improve

this would be helpful because I can see where I need to do better and get the help I need to excell in my courses

Just so I know exactly how to do well in the class if I am struggling.

It allows me to moniter certain classes closely

It reminds me that the instructors pay attention

I would have a better understanding of my performance in the class from the professor's perspective if I received feedback from each instructor.

Both

It gives an idea of where you are and How you're doing in the class

yes especially when we do not have any grades on bright space

It would help me stay on track

I would like to know any time I am not doing well in a class

can see where im at with my grade

Yes because they're helpful to know where you're at and what you can improve on

Good

Its very supportive to hear back on how you're doing throughout the semester

Helps me stay up to date on what's my academic performance is

lets me know how I am doing and see if I am right to say I am doing well in class

yes because this way there is a connection between instructors and the students

Yes, but perhaps more frequently and for more specific events/achievements.

Good to know how I'm doing in all my classes

It would be nice just so that I am aware of where I am grade wise because some professors don't put grades into brightspace.

very helpful

In case I am doing badly I need to know because not all professors put their grades

Yes. I like to have feedback and extra help

so i know where i stand before the date to drop classes comes.

So I know if there's things I need to work on before it's too late

Some grading policies are complicated.

It tells me my progress and if I have to improve

It would be helpful to receive feedback because it would help me understand what I could improve on and what I am excelling in.

Because it is helpful to know where I stand in the course and the professors can help identify this.

I have no idea how I am doing in some classes.

no

Yes because it will help the students stay on top of their grades and adjust as needed.

It's a good way to keep me on track and know where I have to improve

Yes, then I can see how I'm progressing and if I am not, I can figure out how to improve before it's too late in the semester.

Yes, because some instructors do not post grades which puts the students in the dark of what their grade is.

It'll give me an understanding of where I stand at for all my classes

Yes it keeps you on track.

It would be nice to know how I am doing in all my course by mid terms.

It helps me see how I am doing in a course if the professor does not post the grades and I don't know where I stand.

Yes

Yes, it allows me to know how well I'm doing in the class

yes because i know which class i'm in danger of failing

To know that they acknowledge our status in the class as an individual student

A few of my instructors use no online method to tell us how we're doing in their class

To let me know where I'm at

I think it would help me understand context behind my grades.

its so helpful

I think they're helpful to understand how you're doing in the course and can help inform decisions such as dropping the course, studying more, continuing to do what you've been doing, etc.

it makes me feel like the professor cares

So I can see what I can improve on

since grades aren't uploaded regularly, it's nice to be able to see how you're doing at the midpoint of the semester

To know why or what I can do better for my grades and what Grade I received.

It is nice to get a progress report from the teachers and know how your doing in the class

It would allow me to know whether or not I am doing well in my classes

i'd love that

Yes because if i did, then i could use their feedback to improve my work

This is a very helpful and useful resource for feedback.

Some teachers don't even input grades until the very end of the semester so it is difficult to know where I stand in the class. I understand putting grades in takes a long time so a simple flag or kudos would be nice.

Yes so I have understanding of where I'm at from all my courses.

As mentioned in the previous answer, kudo (and most likely flags) are a good way to know whether the way they I work and participate in class is effective. Having feedback in some form from all of instructors would further help me understand how I can improve as a student.

Yep!

Knowing where I am by midterms helps me gage if i need to change studying strategies

it'd be nice to know how I am doing in ALL of my classes

Yes, it lets me know my current place in that class and if i need to put more effort in.

even if i'm doing mediocre in a class it would be good to have advice to help myself get a better grade

I'm unsure of class standing in one class

Yes, because this would allow for me to know what my mid term grades are for all of my classes

if possible i'd like to know how i'm doing

It is confusing to know how I am doing in my classes if my grades are not returned and neither did I receive kudos

Yes! Especially those that don't have many assessments. There is a professor who only gave us 1 exam til now and I was excused from it. Because of that I have no assessment of my work.

Yes, it would. It is much more tedious to individually meet with in office hours, or email to discuss grades. When receiving a kudos on Starfish, you already know where you stand, so now when you do meet for office hours, you already know your grade and can immediately jump into ways to improve.

no

Would be helpful

Absolutely! I wish every professor sent them out.

helps to keep track of classes

Yes each class is important

Yes, so I can stay on top of my grades throughout the semester, not just when finals come up.

Yes, definitely, because it gives me a good idea of what I need to do for the rest of the semester, and if I need to meet with my professors or change anything.

it will help me know key points of where i am at in the semester

It was very helpful for the classes that did give me feedback, I would love to see all professors use it

yes cause then ik where i stand

Getting these types of feedback throughout the semester are helpful if you feel unsure about your academic standing in a class, as a lot of professors don't always post grades. It can also act as a form of motivation, to keep you going

It would be nice to continue to receive the midterm grades, as well as kudos to tell me that I'm doing good.

I would like to know what I am doing correctly and what I can improve on

Have all my feedback in the same place

yes

Yes, I know 3 of my grades mid semester but am still unclear about one of them.

so i know how i'm doing

It showed that my professors recognize my work

Yes, as it would give me feedback for all of my classes rather than just giving me feedback on a few of my classes.

Yes, it helps as the midterm time is hectic and I find it valuable to know where I stand in a class before it's too late.

It keeps me on track

There can be times where I forget to check my progress.

I need to know how I'm doing in my classes

If I received feedback I would know if how I am doing and if I need to do better.

Yes because it gives a personal connection to each of my instructors

Definitely so I know which classes to focus more on

To make sure we are on the same page

Yes because it helps me track my progress in the class much better

Because it help me understand where I am at, and what improvements I can make.

It will help me be more responsible and stay on task

Some teachers don't upload grades or even return work graded so I have no clue how I'm doing in the class. I don't want to get to the end of the semester and realize I haven't been doing well and then it's too late to have a conversation. If all teachers provided feedback I would have enough time to talk with teachers about my grades if necessary.

It allows for us to understand what we need to do for the rest of the semester

So I could know how I am doing in all courses

Yes

How could it not be?

Yes because people need to know if there is anything they can improve

It is important to receive this information to see what I need to focus more on.

Feedback is very important to know your academic success

Yes because I want to know how I'm doing for all my classes not just some.

I find it uplifting and motivational to see that my instructors are cheering me on and congratulating me for the effort I'm putting in; it feels so nice to be seen by them especially in larger classes where there aren't as many opportunities to chat one-on-one with the professor during class time. I also appreciate the mid-semester grade feedback, as it's the only reliable way for me to see my grades.

I like to know how I am doing in the class.

A midterm grade would be nice.

It would motivate me.

I would want to know where I am in classes

yes so I know how I'm doing

It is helpful

It showed me what class I should prioritize more

of course it would, feedback whether positive or negative is good to have.

It was helpful now and I'm sure it'll be helpful in the future.

Yes it would be, so I can know my standing in all of my classes

It would provide me with a bit more guidance on my options for things like S/U, Incomplete, Withdraw, and so on.

I think it would be helpful to see how you are doing so far in all of your classes- not just one.

This helps to see where your grade is at and gives an opportunity to reach out easier

For teachers that do not post the grade quickly, it lets me know how I am doing in the class.

Yes, I would like to know how I'm doing mid way through the semester and if I should drop the class or not.

Yes because if I had to check to see how I was doing in other classes and calculate whether I was on the right track or not

I feel recognized for my efforts and like seeing what classes I should improve in.

It tells me my grade. Sometimes, I don't know how well I'm performing academically

It would help me understand how I am currently doing or if I'm meeting the classes expectations.

Yes it would so I know what I did right and what I did wrong

yes because some professors don't upload grades very often so it's hard to keep track of how you're doing in the class overall

It would keep me notified about my classes in the future

Yes, because it lets me know what classes I need to put more effort into and which classes I don't have to focus as much on.

Feedback would help me know where I'm at in my classes

I feel like it would be a great idea if all instructors did because then students could have a better idea where they are in the class rather than just from grades

I was able to learn of the S/U which gives me another chance to fix my grade

Receiving these types of feedback let's me know how I'm doing in class

Yes it is really helpful.

Yes

Again, it's confirmation that I'm grasping the course material and doing the right things in class.

.

It is helpful to know what my professors think of me in their class

Like mentioned before it would be helpful to know my progress in the class and this is the easiest way

Yes because their messages are helpful reminders that i need to work harder or reach out for help.

So I could receive more clarification on why my grade is low or high.

Yes it will

Good to know how you're doing in the class

Without feedback, it's hard to see in which places I'm struggling with. Thought if they are sending feedback, they should be sending comments as well.

To know what i did well or what i need to work on

Yes because it would help to show me if I need work to do to improve, or if I'm doing good.

I liked knowing where my grades were at

grades

Yes, this would be beneficial to know how I am doing in all of my classes

would motivate me to get higher grades if noticed by my professor

It would make me get a grasp of what i am missing to do, or doing correctly if it is a Kudo, so that i can go over how i study for a class.

It let me know where I stood in the class and any improvements that I should make (office hours, more studying, etc)

If necessary

Just to keep up with how I am doing

yes i would like to know my progress in all my classes

I would like to be appreciated in classes where they only give you letter grades and limited feedback

So we know our status in each class and don't have to worry about it all semester

Yes to stay updated

I would like to know my standing in all my classes

Yes

No (please explain)

The feedback just states the obvious. What would be helpful is if the instructors reached out personally to those struggling in the class and proactively tried to help them get better.

I did great. no other need for explanation

i would rather it be through brightspace;more streamlined

I dont need feedback from every class just the ones i need help with or a kudo every one in a while

What would be the point? Each "kudo" or "flag" would have a different meaning per professor unless there was another option that was just "satisfactory" where you're going what's expected of you and nothing more.

i think it would be helpful to some

I'd say no because after a while, it gets annoying and the grades are depended on few criteria only unfortunately. So, I'd say no.

Not unless something is wrong or extraordinary

I don't need it in every class.

I feel that flags and kudos are for "extreme cases" and would provoke an unnecessary reaction when receiving. For instance, if I receive a "flag" for a class that I'm doing "more than okay, but not AMAZING" on, I'd get stressed out even though there's no need to.

No, it would be too much

No, because if I have a question about how I am doing in the class it's much easier to just ask the professor how I am doing.

Unsure (please explain)

I don't find it necessary

Sometimes it's not necessary.

Kudos seem to be more of an award than a progress report, but I am not completely sure.

Not sure, if there's already good communication via brightspaces and email that should be fine too

If I already know the grade I have in the class then I don't really care about receiving kudos

I haven't gotten any of these notifications from any of my professors, I am unsure if getting them would change anything for me.

not sure

I don't think it is necessary for instructors to give feedback of kudos all the time. No news is good news. It is important though for instructors to use flags.

I don't know because the kudos are a nice pat on the back and the flags are good reminder to snap out of it but if I'm doing just okay idk what would be said

maybe it is useful for students in future semesters, but not a lot because I feel in some courses the professors underestimated my grade.

I only recieved them from 2 professors.

I can go on bright space to check progress as well

Flags maybe, especially if it is something that i can fix, like a misformatted thing leading to lost points, but not really kudos.

If flags and kudos are earned then they should be given by all professors, or at least something of similar notification by each professor individually from Starfish

Maybe if the kudos feature had some more description.

Could provide the illusion that they are obliged to give out kudos. Though, constructive feedback is always helpful.

I think it would be nice to receive feedback, but I'm not sure if it is necessary or not

I believe if I have a low grade without knowing and they don't give me feedback or reach out, then it is unhelpful. If I know my grade it low, then I should reach out myself, but I should still receive some form of feedback from my teachers.

It depends on the class size and the work load

No because I don't receive many from my professors and I'm doing just fine.

Some classes it's easier to track how well I'm doing so I don't think I would expect every single on of my teachers to track my progress on starfish

I see why the flag could be helpful, but I am not convinced that it is necessary for every class.

What are these

Question 8 - We welcome any additional thoughts you might have that could help us to improve the instructor-student feedback that is communicated through Starfish. Thank you!

So far so good!

I do wish more instructors used starfish. It is very helpful to me personally so having that for every course, I can see being very helpful.

Would love one system to be used for grades/ communication/ academic feedback.... It's so annoying that this campus makes me use a specific gmail for suny communications that gets bombarded with emails and a bright space changed from black board and what used to be duo is now two step verification.... And the email change and all this continuous nonsense that is always changing with no consistency!!!! Starfish, engage, my new paltz, bright space, duo, blackboard, and on and on. It really diminishes the value of all of it when it is constantly changing. Where do I go to check my grades... email? Bright space? Speak with an advisor.... Starfish, email, their office? And if I forget my phone at home? I'm screwed. Oh I need a password to use the wifi? Great! I get checking your email is in the student code of conduct but what is all this nonsense about? Especially with the wacky schedule this week where I have two classes at the same time on 4/12/23. And my professors office hours???

Everyone has a different way to sign up- and forget the location???

Where will I find my Professor, on zoom, in a google classroom, Webex, bright space, JFT, their office? Or some random building half way across campus I never have heard of???

There is no consistency to this school and it devalues the everything. Maybe if there was even a fraction of consistency among departments, teacher/ advisor/ library/ other resources than I would begin to stay on track with anything. Bright space is way more confusing and less effective than blackboard was and the announcements vs communications tab vs email all get combobulated and confusing. If we're going to use sixteen different systems for everything i don't think using technology is more efficient in the first place. In fact in that case I would prefer to send letters via snail mail. Why do departments (student accounts, registrar, advising, financial aid, parking office) even have phone numbers if it's never going to be used? Where are my professors ? In a building or on the internet?? The more you add the worse it gets. Why should professors even make a syllabus when it's all dependent on if the school decides to change something???

I'm sorry. I get wanting to be more efficient, but adding more hoops and loops to jump through devalues the purpose of doing it all in the first place. What even is starfish???

I feel bad for my professors just as much as I feel bad for myself having to do all this. They clearly are just trying to catch on to whatever policy suny new paltz tries to change just like the rest of us. You know what would make the communication from faculty staff administration to students more effective? Cutting out like half the programs used. I miss the days when I could just receive graded papers from professors, a midterm report and a report card at the end of the year. The amount of time I've spent emailing and being told to email someone else and trying to figure out my schedule with a professor of faculty, I should have spent studying. For the love of god, please figure this out new paltz. Because if I have to change my mode of communication one more time I may go insane and ditch it altogether.

Require teacher to leave a message if they gave a bad report. So students could understand why.

it should be informed to professor that they must create a mid semester grade just so students can see what they need to work on

Emails sometimes dont go through which can be troubling if you never check starfish

Just as long as instructors are on board to fill out an evaluation on us since we do it for them anyway

Have a way to clear off tasks that you already did manually

None

It'd be nice if all of my professors used it regularly to report grades

I cannot schedule a meeting with my major advisor on starfish, which is obviously problematic.

Just try and make sure professors check their emails. Sometimes I have questions or concerns and I never hear back and it's frustrating.

none

Thank you

Telling professors that they should have their grades updated as often as possible, some never put grades in

n/a

n/a

make it nicer to look at

N/A

find other instructors on starfish. Past, future, or resent

add more specific options than just the kudos feature, it is more helpful to know what else i could do in the course.

no

In the future, I'd like to see it as a required action for all professors to take at a couple points throughout the semester. Sometimes, especially with virtual classes, I feel as if I'm not acknowledged or get a sense of how I'm doing until grades are posted at the end of the semester.

n/a

Require all instructors to give feedback through Starfish to let student know how they are performing.

Instructors should include how long it takes them to respond to an email

I think it's pretty good, It would be better if the interface was incorporated on bright space because there's too many different sites.

The site could be updated a bit more it seems a little out of date and at first it was hard to navigate

Have all professors give students feedback

I would like for you guys to have all the teachers complete the grades for starfish not just some.

I think it works really well, just wish more of the professors used it.

I don't really use starfish to communicate with my professors. I normally communicate through email, webex, or in-person. Starfish has not been necessary at all for me to use as a student.

When setting up a meeting time, some of the highlighted sections glitch and you end up clicking on a date that's a week later. (example: I want to meet April 9th with a professor, but instead the calendar will click the 16th).

Make finding tutors easier

Require professors to utilize Starfish for office hours. I am tired of searching for Calendly links or hidden WebEx rooms.

I think it's very thorough.

N/A

Instead of putting the percentage completed which scared us if we haven't completed a lot. It would be helpful to put the percentage of the assignments we've already completed

I'd like to be able to schedule appointments with all of my professors and advisors. It would also be nice to be able to see grades for individual assignments as many professors don't give online grades until the end of the semester.

Make it a little more detailed. Maybe out of a scale of 10.

Have professors be more clear and detailed about why they raised the flag

I have no additional thoughts other than you guys do a great job thank you so much

When used, Starfish is an amazing resource for instructor-student communication. I wish there was more of an emphasis placed on instructors and other faculty members to utilize this resource more often.

None

Require all teachers to use it, or get rid of it completely.

-

It is very helpful and gives me motivation to know my grades

Starfish feedback should come with suggestions for improving your grades and the information for professors office hours in case they recommend you going.

Try to encourage all teachers to use that platform because only some do.